

## **FLOW TECH**

## TROUBLE SHOOTING MANUAL

## FOR MORE INFROMATION PLEASE CONTACT

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## TROUBLE SHOOTING

There is a cause and solution for every problem that arises in the operation of the pool. Minor checking can solve most problems and this avoids a service call and delay in pool enjoyment. The following are a few ways to correct the most common problems.

Problem 1 : No pressure on gauge or violent fluctuating of gauge. This causes considerable noise in pump. Cause : Air in lines or faulty gauge.

Solution:

- 1. Check strainer cover it must be tightened.
- 2. If pool is a few years old, pump seal could be drawing air.
- 3. Replace gauge.

Problem 2: Low but steady pressure gauge reading.

Cause: Pump impeller clogged.

Solution:

- 1. a. Turn off motor.
- b. Open the pump flange
- c. Insert finger in hole leading to impeller, remove housing and then free impeller.

When replacing motor, use new gasket, if damaged.

- 2. Strainer basket could be full with lint and debris. Wash and remove debris. Clean area under basket before replacing.
- 3. Be certain valves are properly opened.

Problem 3: Dirt returning to pool while vacuuming.

Cause: Too fine muddy solution for filter to clean in large quantity while vacuuming.

Solution:

- 1. Backwash more often.
- 2. If condition is bad, vacuum to waste.

Problem 4: No vacuum suction, yet filter works properly.

Cause: Obstructions in vacuum line between vacuum point and filter.

Solution:

- 1. Open valve at union, use wire, and remove obstruction. If filter is hard to start, see starting instructions.
- 2. Stone could be lodged in vacuum head. Turn vacuum head over underwater and remove obstruction.

Problem 5: While vacuuming leaves, vacuum ceases to work.

Cause: Line plugged with leaves.

Solution:

- 1. Clean strainer basket, start filter and let run without further vacuuming, re-check strainer basket, clean again.
- 2. Remove most leaves with leaf-rake.

Problem 6 : Noisy motor.

Cause: Bad bearings.

Solution:

- 1. Remove motor and have bearings serviced or replaced.
- 2. Check suction lines for punctures or clamps not tightened or plumbing not airtight.



Problem 7: Pump leaking water.

Cause: Pump gland or shaft sleeve worn-out

Solution: Replace above (sealing is bad when water leaks from motor shaft).

Problem 8 : Motor doesn't start.

Cause:

- 1. Stone lodged in impeller.
- 2. Gland packing too tight on shaft.
- 3. Bad starter switch.
- 4. Improper voltage
- 5. Blown fuse.

Solution:

- 1. Try to turn impeller by hand, remove stone, as per previous instructions.
- 2. Turn impeller by hand (with motor off).3. Check and replace fuse.

